

Susan Johnson – A Celebration for Life

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TERMS AND CONDITIONS

Payment of Fees

- A deposit payment of \$100 is required on lodgement of NOIM with balance payable seven days prior to wedding (this is usually at the initial consultation).
- Payment may be made by cash, cheque, or direct deposit **BSB 637 000 Acc No 716745813**

Refund Policy

I. Should a cancellation be effected by me, you will receive a Full Refund

II. Should a cancellation be effected by you, depending on the circumstances, you may be entitled to either a Partial Refund, or No Refund.

III. Booking fee is Non-Refundable

No Refund may apply if:

- a. Cancellation of my services is because you found a cheaper Celebrant
- b. Cancellation of my services is because you have separated and no longer wish to keep your ceremony date

Partial Refund or Full Refund may apply if:

- c. Cancellation of my services due to illness, or other unfortunate unforeseen circumstances
- d. Cancellation of my services because you are unhappy with my professional conduct. This includes issues relating to:
 - i. Breaches of the Anti-Discrimination Act 1977
 - ii. Breaches of the Privacy Act 1988
 - iii. Breaches of the Trades Practices Act 1974
 - iv. Breaches of the Celebrants Code of Practice - Marriage Act 1961 (39G)

Please Note: Under paragraph 39I(1)(b) of the Marriage Act 1961, if the Registrar of Marriage Celebrants is satisfied that a marriage celebrant has not complied with an obligation under section 39G of that Act, including this Code of Practice, the Registrar may take disciplinary measures against the marriage celebrant.

If at any time you are unhappy with my level of professionalism or service to you, please contact the Attorney General's Department or visit their website to download a; [Complaint Form](#)